

| 2018 CMM It services | hour (kr) | monthly (kr) | Set price (kr) | Comments |
|--|-----------|--------------|----------------|---|
| CMM membership | | 333 | | |
| Extra IT-support per hour | 500 | | | |
| Extra IT-support expert per hour | 1200 | | | |
| Install 1 extra CMM approved computer | | | 500 | |
| Non-CMM printer support | 500 | | | |
| Hardware upgrade | 500 | | | |
| Hardware/software advice | 500 | | | |
| 1 TB storage including 60 days retention (backup) | | 100 | | Extended time/size agreement can reduce price |
| 1 unit in server rack with UPS power & cooling and network | | 200 | | Extended time/size agreement can reduce price |
| Backup of servers/computer/mobile device | | | | Separate agreement |
| Archiving data | | | | Separate agreement |
| Database support | | | | Separate agreement |
| Virtual server/computer/application | | | | Separate agreement |
| Core facilities backup and support | | | | Separate agreement |
| <p>Included in CMM membership: https://www.cmm.ki.se/web/guest/service_catalogue/itservice/identity-and-access</p> <p>The membership has the following services included if you have a CMM workstation.</p> <p>On location (CMM building) support working days 9am - 3.00pm</p> <ul style="list-style-type: none"> Remote support Drop in 10am-12pm <p>Free installation of 1 recommended CMM computer</p> <ul style="list-style-type: none"> Free installation of approved software Free virus removal from CMM approved devices Print/Scan/Copy access Storage server access Access to CORE facilities Remote access Connect to network Internet access Wireless guest internet | | | | |

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| | Access to the CMM intranet | |
| | Access to Common computers, projectors, screens | |
| | CMM staff e-mail list subscription | |
| | CMM public website group association | |
| | Security, antivirus, firewall, patches | |
| | Account handling, one user in all systems | |
| | KI IT service access | |
| | Resource booking | |
| | CMM Key card: | |
| | The keycard gives you access to the building and to certain special rooms upon request from a responsible person. | |
| | Please talk to the floor responsible person or contact the IT department. | |
| | The key card can also be used to login to the central printing solution at CMM. | |
| | For more information, contact the IT-department: helpdesk@cmm.se | |
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