

2020 CMM IT services	hour (kr)	monthly (kr)	Set price (kr)	Comments
CMM account		333		
Extra IT-support per hour	500			
Extra IT-support expert per hour	1200			
Install 1 extra CMM approved computer			500	
Non-CMM printer support	500			
Hardware upgrade	500			
Hardware/software advice	500			
1 TB storage including 60 days retention (backup)		100		Extended time/size agreement can reduce price
1 unit in server rack with UPS power & cooling and network		200		Extended time/size agreement can reduce price
Backup of servers/computer/mobile device				Separate agreement
Archiving data				Separate agreement
Database support				Separate agreement
Virtual server/computer/application				Separate agreement
Core facilities backup and support				Separate agreement
Included in the CMM account: <a href="https://www.cmm.ki.se/web/guest/service_catalogue/itservice/identity-and-access">https://www.cmm.ki.se/web/guest/service_catalogue/itservice/identity-and-access</a>				
The account has the following services included if you have a CMM workstation.				
On location (CMM building) support working days 9am - 3.00pm				
Remote support				
Drop in 10am-12pm				
Free installation of 1 recommended CMM computer				
Free installation of approved software				
Free virus removal from CMM approved devices				
Print/Scan/Copy access				
Storage server access				
Access to CORE facilities				
Remote access				
Connect to network				
Internet access				
Wireless guest internet				
Access to the CMM intranet				
Access to Common computers, projectors, screens				

	CMM staff e-mail list subscription	
	CMM public website group association	
	Security, antivirus, firewall, patches	
	Account handling, one user in all systems	
	KI IT service access	
	Resource booking	
	CMM Key card:	
	The keycard gives you access to the building and to certain special rooms upon request from a responsible person.	
	Please talk to the floor responsible person or contact the IT department.	
	The key card can also be used to login to the central printing solution at CMM.	